

Frequently Asked Questions

1. How can I connect with an Emologist on chat?

To chat with an Emologist download the app and you simply need to recharge your wallet and find the 'Emologits 'section on our app. Once you click on it, you can choose any online profiles at your convenience. Charges on a per minute depending on emologists profile and time duration.

2. Why do all the emologists have such good ratings?

All the emologists who are live on UDKA platform are categorized according to the rating ones whose ratings fall below fixed criteria. And when that happens, we intentionally remove their profile from the platform so that our customers only get good rating- emologists.

3. Who is an Emologist?

An Emologist is a trained human emotional support professional with a background in psychology, human behavior, counselling, or emotional wellness and listeners. Their role is to listen, understand your emotions, and guide you — without judgement.

4. Why chat-based and not calls or video?

Chat feels more comfortable and private for most people. You can express yourself freely, take your time, and talk from anywhere anytime without pressure.

5. Is my identity safe on Udka?

Yes. Udka allows anonymous conversations. You don't need to reveal your real identity, and your chats remain private and confidential

6. Is the profile picture and name of the Emologist is real?

Yes Absolutely

7. Is Udka emologists available 24/7 ?

Yes as per availability depends on online Emologists.

8. How is Udka different from AI chatbots and other platforms?

Udka is different from other platforms because it is human-first, private, and simple. Instead of AI or confusing roles between psychologists, counsellors, coaches or listeners. Udka introduces one clear role — the Emologist. Its psychology-backed human who focus on understanding emotions and offering non-clinical guidance through anonymous, text-based chat. Users can talk freely without showing their identity, without pressure of calls or video, and at an affordable per-minute cost. Udka makes emotional support comfortable, accessible, and stigma-free for everyday life.

9. What to talk to Emologist?

Talk on: Listener*Peer*Healing*Relationship Issues*Attachment*Heartbreak*Breakup*Loss of Love Ones*Trust Issue*Anxiety Stress*Overthinking*Confidence*Family Conflicts*Past*Anger*Guilt*Loneliness*Abused*Fear*Confused*Insecurity*Crying*Move On*Pain*Rejection*Burnout*Emptiness*Hopeless*Friendship Broke*Career Pressure*Financial Loss Stress*Alone*Self Love*Sad*Mood Swings*Fights*Study Stress*Cheated*Ditched*Society Pressure*Hidden Feel*Inner Conflicts*Self Orientation*Office Politics Stress*Responsibilities*Life Balance*Student Stress*Emotion Control*Motivation*Maturity*Marriage Pressure*Same Gender Attraction*Habitual*Lack of Control*Void*Seeking*Sensitiveness*Desire*Single*No Friends*Destructive Thinks*Low Feel*Selfhood*Selfish*Selfless*Queer*Mental Health*Ups Downs*Egoistic*Kindness*General Advice*Spiritual Thoughts*Personal Thoughts*Freedom*Boundaries*Depression*Self harm*Intercommunity Love*Clarity*Open Feel*Childhood*Crush*General Talks*Self Respect*Normal Talks*Social Thoughts*Emotional Help*Secrete Share*Married Life*Dreams*College Life*School Life*Wife Life*Sister Life*Child Love*Hurts*Ex*Missing*Private Thoughts*Secrecy*Self Fights*Sleepless Night*Health Stress*Homie*Foodie*Girlfriend Stress*Boyfriend Stress*Parents Stress*Night Fear*Funny*Attitude*Sad*Happy*Feeling Low*Problems*Mind Set*Positivity*Lost*Memories*Counselling*Guidance*Elder Stress*Spouse Stress*Daily Lifestyle Share*Comparison*Self Protection*Panic*Parents Alone*Irritation*Judge*Just Talk*Single Mother Father Life*Nervousness*Stammering*Introvert*Values*Kindness*Frustration*Human Nature*Divorced*Pain*Anonymous*Addiction*Personality*Improvement*Communication*

10. Who should not use Udka?

If you are experiencing a medical emergency, severe mental health crisis, or need immediate clinical care, Udka is not the right solution. Please contact local medical professional or clinic.